

Dear Neighbours,

As we approach the end of 2024, with days now shorter and temperatures dropping, I am pleased to present the final newsletter of the year. It has been a busy year on our estate, especially with the transformation of the old hostel units into 13 new properties, which we anticipate completing by spring 2025. Additionally, the council has undertaken various major works, including front door replacements and electrical improvements.

D'Eynsford TMO remains committed to providing support for those in need, fostering a sense of community, and serving as a voice for all residents. Our primary goal has always been to look out for one another and ensure that everyone feels supported while receiving first-class service.

As the chair of this wonderful TMO, I take great pride in our accomplishments and the exciting plans we have in store for 2025. We are fortunate to have a dedicated team of staff and committee members who go above and beyond to improve our estate and care for our community.

Regardless of how you choose to celebrate this festive season, on behalf of everyone at D'Eynsford TMO, we wish you a very **Merry Christmas** and a very **Happy New Year**.

Best Wishes, Connie | Chair of D'Eynsford TMO

CHRISTMAS HOLIDAY OFFICE OPENING HOURS

- **24th December - 9am-1pm** ((1pm-5pm – TMO phone line open for emergencies only)
- **31st December – 9am-1pm** ((1pm-5pm – TMO phone line open for emergencies only)

Please keep in mind that the office is open during regular business hours (9 a.m. to 5 p.m.) on all other days except UK bank holidays and weekends. Outside of TMO Office hours, please contact Southwark Council at **020 7525 5000**.

HEATING & HOT WATER

If you have any issues with your heating, hot water, or radiator. Please contact Southwark Council: **020 7525 5000**.

FRONT DOORS CHANGE

If you have questions regarding the works to change the front entrance door then please contact the '**Resident Liaison Officer**', who is the first point of contact between residents and the works, including appointment scheduling. The company undertaking the works is called PRB.

The **Resident Liaison Officer** for PRB contractor is : Rose Ismail: r.ismail@prbestates.co.uk / 01689-839970).

USEFUL CONTACT NUMBERS

Emergency services Police, fire, ambulance - 999
Report crime (not life threatening) – 101
Council Emergency housing repairs - 020 7525 2600

Council Estate Parking - 0207 525 3587
Council Waste Management – 0207 525 2000
Council Main switch board - 020 7525 5000

D'EYNSFORD

TMO

Christmas Activity Days

Tuesday

17

DECEMBER

CHRISTMAS COFFEE MORNING

Food and drink | Christmas Carols

10:30AM - ONWARDS

D'Eynsford Sheltered Unit Day Room 64 Don
Phelan Cl, London SE5 7BB

Friday

20

DECEMBER

CHRISTMAS CAROL SINGING

Mince Pies and Mulled Wine

7:00PM - ONWARDS

Beginning outside the Secret Garden,
ending at the Sheltered Unit Day Room.

More Info:

- No bookings required
- Free to attend for all residents
- Contact the TMO on 020 7525 0745 if you have any questions!

