

# ESTATE NEWSLETTER

### **SEPTEMBER 2022**

#### **SUMMER COACH TRIP**

This summer, our residents visited Broadstairs (Viking Bay), and everyone had a great time. The weather was perfect, the group was fantastic, and the majority of those in attendance also went swimming. We received the following compliment from a resident that we felt we should share:

"Thank you very much to you and all people who organized wonderful trip to Broadstairs, Viking Bay on the 26 August 2022. The double-decker bus was modern and very comfortable. The weather was excellent. Connie, Tasha and others were very helpful and friendly. We enjoyed this trip. We were swimming in the North Sea first time in our life. Also we visited House Museum of Charles Dickens. We had very interesting trip" — Resident in Mary Datchelor Close



#### **NOISE AND ANTISOCIAL BEHAVIOUR**

Noise is a natural part of life, but excessive noise can be a real annoyance and negatively impact residents' quality of life. If you are disturbed at any time, please contact the Noise & Nuisance Team via the Environmental Call Centre at <u>0207 525 5777</u>. The Noise Rapid Response operation hours are as follows: 7 a.m. Friday through 2.30 a.m. Tuesday, and then 7 a.m. Tuesday, Wednesday, and Thursday through 2.30 a.m. the following morning. Southwark Council will take appropriate action if the nuisance is witnessed by an authorised officer. The TMO maybe forced to take further action if there is a continued breach of tenancy or lease condition.

### **NEW COMMUNITY GARDENER!**

There is a new community gardener! Her name is Alice, and she will be there every Saturday at 10 a.m. to lead gardening sessions for everyone. Please stop by and say hello!

Look out for full opening times on the garden gate or join the Garden WhatsApp group using this QR code





### **CCTV - UPDATE**

We will install all of the CCTV signage over the next 5 days, followed by the installation of the CCTV cameras. When the CCTV system is operational, we will notify all residents in writing.

### FREE COFFEE MORNING

Join us every Tuesday from 10:30 a.m. to 12:00 p.m. in the TMO Community Room.

### NO HEATING OR HOT WATER?

Please contact Southwark Council directly on 020 7525 2600.

### **USEFUL CONTACT NUMBERS**

Emergency services Police, fire, ambulance - 999
Report crime (not life threating) – 101
Council Emergency housing repairs - 020 7525 2600

Council Estate Parking - 0207 525 3587 Council Waste Management - 0207 525 2000 Council Main switch board - 020 7525 5000



### **ANNUAL GENERAL MEETING**

### Tuesday, 27th September 2022, 7pm

Meeting location: TMO Community Room (behind the TMO office)

### **HOW TO JOIN THE MEETING?**

Come to the TMO Community Room for 7 pm

## WHAT IS GOING TO BE DISCUSSED?

- Parking Plans
- Audit Accounts for the Previous Fiscal Year
- Surplus Spend and Improvement Projects
- Board Member Elections

### WHY SHOULD YOU ATTEND THE MEETING?

### √ This is your estate

The D'Eynsford Tenant Management Organization is run by and for the residents. Come and have your say to ensure that we develop our services in the way that people require and desire.

### ✓ Use your vote

As a TMO member, you can vote on important issues such as how to spend the money saved by the TMO in the previous year and elect new board members.

- ✓ Get to know your neighbours
  - Our meetings are very friendly, and it's a great opportunity to meet new people and share your thoughts on the estate.
- ✓ Find out more about the TMO

  If you're not sure what the TMO does or want to get involved in community activities, come ask some of our board members or our Estate Manager questions.

### WANT TO JOIN THE BOARD?

Interested in joining the board or becoming a member?

If you're interested, contact our Estate Manager, Chay Pulger (Chay.Pulger@Southwark.gov.uk)

### FREE FOOD AND DRINKS PROVIDED!