

## GENERAL MEETING

Monday, 27<sup>th</sup> March 2023, 7pm

We would like to formally invite you to our **RESIDENT GENERAL MEETING** on the 27<sup>th</sup> March 2023 (7pm).

The main discussion points of the general meeting will be:

- Budget 2023/2024
- Plans for the new year
- Report on the estate matters, social and community

### Why should you attend the meeting?

- **This is your estate** - D'Eynsford TMO is run by residents for residents. Come and have your say to ensure that we develop our services in the way that people need and want.
- **Use your vote** - As a TMO member, you have the right to vote on important issues such as how to spend the money saved by the TMO in the previous year and on new board members.
- **Get to know your neighbours** - Our meetings are very friendly, and it's a great opportunity to meet new people and discuss the estate.
- **Find out more about the TMO** - If you're not sure what the TMO does or want to get involved in community activities, come and ask some of our board members or our Estate Manager questions.

## WORK TO THE HOSTEL (TEMP ACCOMODATION)

Work on converting the temporary accommodation (hostel next to the TMO Office) from a hostel to 13 properties has now begun, and Niblock is the contractor. The work is expected to take about a year to complete, and the project is being managed by the council. If you have any questions, the site manager for the works can be found in the TMO Office's reception area.

## CCTV - UPDATE

We've had a fully operational CCTV system on our estate for four months now, and it's been a huge success. In the last few months, we have successfully provided evidence to police of crimes, instance companies of vehicle damage, and, most importantly, we have been able to take action against several residents who have fly tipped. One of the actions resulted in the provision of evidence to the council's environment department for legal action.



## UPDATING OUR CONTACT LISTS

Having the most up-to-date contact information allows us to deal with issues quickly and to contact you urgently if necessary. If your phone number or email address changes, please notify us via email at [tmo@deynsford.org](mailto:tmo@deynsford.org) or by phone at 020 7525 0745.

## USEFUL CONTACT NUMBERS

**Emergency services Police, fire, ambulance** - 999  
**Report crime (not life threatening)** – 101  
**Council Emergency housing repairs** - 020 7525 2600

**Council Estate Parking** - 0207 525 3587  
**Council Waste Management** – 0207 525 2000  
**Council Main switch board** - 020 7525 5000

## OBTAINING A VISITOR AND RESIDENT PARKING PERMIT

D'Eynsford Estate is a controlled parking area, so you must have a valid permit to park on the estate. Southwark Council is in charge of parking management, including permit allocation, monitoring, and issuing parking tickets. If you need a parking permit, you can apply online at <https://www.southwark.gov.uk/parking/parking-permits/estate-permits>.

Please keep in mind that you must select the estate permit option rather than the street permit because the estate permit is not applicable for the streets (outside the estate) and the streets are not applicable for the estate. If you need help applying for a permit, please contact the TMO

### REPORTING A PEST INFESTATION

Did you know that Southwark Council offers a variety of low-cost pest control services to Southwark residents? If you are a council tenant, the majority of common pests are free of charge. This service may be charged to other residents (leaseholders/private tenants).

#### Southwark Council can help you:

- bed bugs, insects (ants, cockroaches, fleas, flies, and so on), rodents (mice, rats, and squirrels), wasps, and birds

#### Southwark Council cannot assist with infestations of:

- bats, bees, foxes, slugs and snails, spiders, wood worm, moles, or rabbits.

If you have a pest problem, you can report it online at <https://www.southwark.gov.uk/pest-control/reporting-a-pest-problem> or by phone at 020 7525 5000.

### COST OF LIVING CRISES

The changes in the world, as well as various factors such as pandemics and the war in Ukraine, have had an impact on our economy, resulting in tougher times. There appears to be a price increase everywhere we look. We understand some of our residents may be encountering financial hardship or are worried about their finances. Southwark Council has created a very informative section on their website with a variety of resources to assist you if you are financially struggling.

These assistance may take the form of relive funds, advice on how to obtain additional financial assistance, or utility reductions. More information is available at <https://www.southwark.gov.uk/benefits-and-support/cost-of-living-support>.

If you need to speak to someone, please call the TMO at 020 7525 0745 and ask to speak with one of our staff members.



## FUTURE IMPROVEMENT PLANS

On the 4<sup>th</sup> February 2023, the TMO Board spent a day refreshing on the business plan, governance and also looking at ideas for the future. It was a really productive day where we looked at various ideas such as improving the parking on the estate, additional CCTV Cameras, More community engagement, improving the bin rooms to name a few. The board plans to communicate this directly to all residents via various means such as survey, newsletter, meetings in the near further.

IMPROVEMENT

