

### CHRISTMAS HOLIDAY TMO OFFICE OPENING HOURS

- 24th December 2019 - 9am-1pm ((1pm-5pm – TMO phone line open for emergencies only)
- 31st December 2019 – 9am-1pm ((1pm-5pm – TMO phone line open for emergencies only)

Please note that the office is open normal hours (9am-5pm) all other days except for UK bank holidays and weekends. For any emergencies outside of the TMO Office opening hours, please contact the Southwark Council on 020 7525 5000. Please contact the TMO via phone for emergencies only on the 24th December and 31st December from 1pm-5pm. Polite reminder that the Council should be contacted in the first instant with any issues with Heating/Hot Water, Intercom, Communal Vent on 020 7525 5000.

**D'EYNSFORD**  
**TMO**

money raised by  
healthWisdom  
through

IT'S THE HOLIDAYS, LET'S CELEBRATE!

# FREE FESTIVE SOCIAL

**Friday, December 13, 2019**  
**at 6 PM**

TMO Community Room (38 Mary Datchelor Close)  
No Need to Book, Just Turn Up

**FULL CHRISTMAS DINNER, DRINKS, MUSIC,  
RAFFLE, QUIZ, FUN AND LOTS MORE**



## IMPROVEMENT WORKS

CCTV has been something residents have long asked for and thanks to your favourable vote at the AGM and sufficient funding from our surplus, it is finally to be a reality. We are taking a phased approach to ensure that the system remains proportionate to our needs. The hope is that the system will cover most of the estate and help to reduce the anti-social behaviour, fly tipping and criminality on the estate while providing reassurance and a greater sense of security for residents and visitors. The system will be passive, owned and operated by the TMO in accordance with policies and data protection regulations, further details will be made available in due course.

Another improvement project given funding from the surplus fund is bin room redevelopment. As a result we will be seeking to completely transform a number of bin rooms in the initial phase such that they become clean, bright, secure and pleasant spaces with spaces for both refuse and recycling bag storage. These long neglected spaces are deserving of a transformation and the current arrangements for recycling bags leaves a lot to be desired. We hope to begin that process in the next few of months and will update you in due course.



## WHAT'S COMING UP

- Festive Coffee Morning on Wednesday 18th Dec from 10.30-12 noon with coffee, Christmas cake, Christmas craft and carols!
- We will have a new 'Lego Club' coming soon!...Watch this space!



## FREE MONEY ADVICE SERVICE TO ALL RESIDENTS

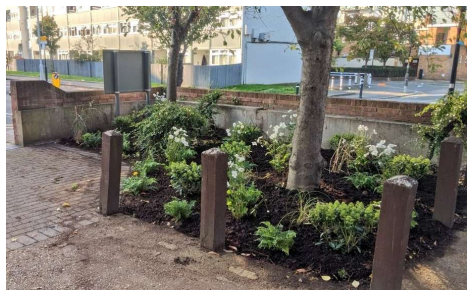
**Do you need help budgeting? Do you need to Take control of your debts? relieve stress? Get benefits you are entitled to? increase income? Or need to Reduce your household bills & save money?**

If you answered yes to any of the questions then look no further because D'Eynsford TMO are working in partnership with Money A & E. An advisor will be providing free, impartial advice to our residents every month, <https://www.moneyaande.co.uk>

To find out when the next session is and to book an appointment, please contact the TMO on 0207525 0745.

## NEW PLANTS IN OUR ESTATE!

As you may be aware that there has been various planting days in September, October and November. Key areas of the estate have been improved dramatically and I am sure you will all agree that it looks wonderful. We would like to thank all the volunteers that attended these events, braved the weather and got their hands mucky! Thank you and we cannot wait for 2020 to see the plants mature. Here is a photo of just three of the many areas that our wonderful volunteers have planted!



## USEFUL CONTACTS

Emergency services Police, fire, ambulance - 999  
 Report crime (not life threatening) – 101  
 Council Main switch board - 020 7525 5000  
 Council Emergency housing repairs - 020 7525 2600

Council parking permits - 0207 525 3587 or 0207 525 3363  
 Council Waste Management Team – 0207 525 2000  
 Citizen Advice Bureau - 0344 499 4134