



D'Eynsford Tenant Management Organisation Community Interest Company
Estate Office, 38 Mary Datchelor Close, London, SE5 7AX
Registered in England and Wales No: 8395845

D'Eynsford Estate Tenant Management Organisation General Meeting, July 16th, 2019

Seventeen attendees is quorate (excluding TMO staff)

TMO Board attendees: James Traynor (Chair), Mark Vowles (Treasurer), Eleri Jones (Secretary), Kwende Anbessa-Ebanks, Rob Beer, Connie Gray, Tasha Gordon.

Resident attendees: Ciaran, Jennifer, Tom Hatton Jnr, Tom Hatton Snr, Ludmilla, Paul, Kate Traynor, Ann, Gloria, Miriam, Emmanuel, Florence, Grace, Joseph.

TMO staff attendees: Chay Pulger (TMO Manager), Albert Frimpong (TMO Housing Officer), Zach Urquhart (TMO Repairs and Maintenance Coordinators), Devon Nicholas (Senior Caretaker)

Minutes taken by Eleri Jones

1. Welcome and introduction, apologies and declarations of interest

James welcomed everyone to the meeting and reviewed the agenda.

Hannah Bruce, Shaun Gillen, Tracy Stedman and Bola Ogunmefum sent apologies.

There were no new declarations of interest made.

2. Minutes of the last meeting

The minutes from the previous meeting were accepted and approved.

3. Matters arising

There were no matters arising.

4. Board members

a. Changes

There were no changes to the Board membership to announce at the meeting.

b. Current Board members

James provided an overview of the role of the TMO and highlighted the responsibilities of the Board and TMO staff. Kwende noted that anyone who wants to join the Board should speak to James as the Chair or Chay as the TMO Manager.

c. New Board members to join

No new Board members were nominated. There will be another opportunity to become a Board member in September at the AGM.

5. NFTMO Kitemark

James noted that D'Eynsford TMO has been awarded the NFTMO Kitemark. This is a significant achievement as we are the first TMO to be awarded this within the first 5 years of going live.

6. Proposed Plans and what we have achieved

a. Estate Map

James noted that the new estate maps will be going up around the estate in the next few weeks, now that the designs have been finalised. Eleri noted that this is critical and cited the example of paramedics who can't currently locate flats in an emergency.

James noted that there are many other projects which have been undertaken using grant funding and our surplus funds, which we have accumulated by delivering services more efficiently than the Council. James invited everyone to add to the improvement project ideas.

There was a suggestion that the gardening area around the Community Room should be fenced off to prevent dog fouling.

b. Food Bank

Connie set out a proposal for a food bank on the estate. Residents were interested in the idea and recommended that further research should be undertaken to understand if this would be a viable service for the TMO to offer.

c. Training Available for TMO Board members

James noted that training is available for Board members and residents who are considering becoming Board members. This training will help people undertake their responsibilities as Board members more effectively; topics such as finance and governance are covered.

7. Current Report – sub committees

Garden subcommittee: More planting will be undertaken. Residents can nominate patches of the estate to be planted – they should speak to Chay.

Social Committee: The Youth Forum has been set up and they are wanting to litter pick and take on other significant challenges which will really improve the estate. The next Youth Forum will take place on 26th July. A summer session of events for children will be launched in August.

The Sub Committee put forward an offer of funding for a men's event – anyone who wants to run this should speak to the Social Sub Committee.

Repairs and Maintenance: Painting has been undertaken around the estate, new estate lightening will be installed, along with new bins and planters.

Council Relations: Eleri noted that the TMO has established a new committee to approach the Council on heating and hot water issues, as well as pest control and other services which the Council delivers.

Residents wanted to thank Gary and the caretakers for keeping the estate clean and tidy.

MEETING CLOSE