

## CONTACT THE TMO:

Estate Office, 38 Mary Datchelor Close, London SE5 7AX,

Tel: 020 7525 0745 | Website: [www.deynsford.org](http://www.deynsford.org)
 deynsford

 @deynsford,

Office Open : Monday to Friday | 9am to 5pm

BY THE RESIDENTS, FOR THE RESIDENTS

## CHRISTMAS HOLIDAY TMO OFFICE OPENING HOURS

→ 24<sup>th</sup> December 2018 - 9am-1pm ((1pm-5pm – TMO phone line open for emergencies only)→ 31<sup>st</sup> December – 9am-1pm ((1pm-5pm – TMO phone line open for emergencies only)

Please note that the office is open normal hours (9am-5pm) all other days except for UK bank holidays and weekends. For any emergencies outside of the TMO Office opening hours, please contact the Southwark Council on 020 7525 5000. Please contact the TMO via phone for emergencies on the 24<sup>th</sup> December and 31<sup>st</sup> December from 1pm-5pm.



**PLEASE COME AND JOIN US!**  
**FESTIVE SOCIAL**  
 Monday, 17<sup>th</sup> December from 7pm to 9pm  
 No need to book, just turn up!

FULL CHRISTMAS DINNER  
 DRINKS  
 QUIZ  
 FREE EVENT  
 FOOD  
 DELICIOUS HOMEMADE FOOD  
 MUSIC  
 FUN  
 RAFFLE  
 ALL WELCOME

HELD AT THE TMO COMMUNITY ROOM, 38 MARY DATCHELOR CLOSE

D'EYNSFORD  
**TMO**

### SOCIAL EVENTS YOU DO NOT WANT TO MISS THIS DECEMBER

- ♥ Festive Social for all our residents on the Monday, 17<sup>th</sup> December (7pm to 9pm) – Drinks, full Christmas dinner (3 courses!), fun quiz and chance to chat to your neighbours! **FREE EVENT.**
- ♥ Christmas Coffee Morning on the Wednesday, 19<sup>th</sup> December (10am to 12noon) – Christmas crafts, carols and more, children really welcome! **FREE EVENT.**
- ♥ Senior Citizens Christmas Party on the Wednesday, 19<sup>th</sup> December (3-6pm) in Sheltered Unit, Common Room (accessed through door 50-75 Don Phelan Close)- Food, drinks, music and more! **FREE EVENT.**



### STAFFING CHANGE

We would like to inform you that Zech (New Repairs & Maintenance Coordinator) has joined our staffing team.

We believe that Zech will be a very positive addition to our TMO and we wish him all the best. If you do see him around, do say hello!



We would also like to wish Bizhan (Previous Repairs and Maintenance Coordinator) all the best for the future and thank him for all his hard work!

### SOUTHWARK COMMUNITY GROUP FOR THE YEAR 2018 WINNERS!

We are absolutely delighted to announced that D'Eynsford Estate were awarded **WINNERS** by Community Southwark as the **SOUTHWARK COMMUNITY GROUP OF THE YEAR!** Amazing achievement!



Tasha and Dee also picked up 100 hours volunteering certificates. **Well done to both of them!**

### RECYCLING IN OUR ESTATE – From Caretakers

Our staff have recently noticed that more and more residents have been contaminating the recycle bins with non-recyclable items. What this has meant is that the waste services has on several occasion refused to empty our recycle bins in our estate. Our caretakers are then having to clean the bins which takes them away from making your block/estate look clean!

Please can you ensure that you only put items that is recyclable in the recycle bins. All other items must be placed in the general waste bin.



### What is recyclable?



### WHAT IS HAPPENING IN YOUR COMMUNITY

- **WEEKLY COFFEE MORNINGS | Wednesday | 10am - 11.30am | FREE**  
Pop in to the community room (38 Mary Datchelor close) every Wednesdays between 10am and 11.30am to join us for free coffee and cakes. A chance to chat with neighbours over newspapers and arts and crafts activities!
- **MONTHLY DIY WORKSHOP | every month | Friday | 10am -12 noon | FREE**  
There is free workshops every month where you will be able to learn how to carry out basic home improvements such as painting, tiling, grouting or even develop some wood working or plumbing skills. Book yourself a free place, please contact Mr. Chay Pulger on 020 7525 0633 or visit the Estate office. Next sessions are 7<sup>th</sup> Decembers, 4<sup>th</sup> January, 1<sup>st</sup> February 2018.
- **2 x WEEK HOMEWORK CLUB (8-15 YEARS OLD) | (Wed from 4pm to 6pm) and (Sat from 11am to 1pm) FREE**  
D'Eynsford TMO are working with O.N.G.A Association in partnership with Children and Families Empowerment Foundation to bring to you, Free D'Eynsford Estate Homework Club. All the tutors are professionally qualified, DBS checked and experienced in making lessons fun and engaging. Each session, the tutors will focus on key subjects such as English, Maths and Science. No need to book, just turn up!

### HEATING AND HOT WATER ISSUE

We are really sorry to hear that over the last month in D'Eynsford Estate, you may have been affected by a severe loss of heating and hot water.

Please note that the communal heating and hot water is managed by Southwark Council and not the TMO. Please report any issues regarding your heating and hot water (including problems with your radiator) directly to the council on 020 7572 5500 or you can email them on: repairs@Southwark.gov.uk.

Whilst we can also report to them, often is it much quicker and more effective if residents report directly.

### USEFUL CONTACTS

- **Emergency services Police, fire, ambulance - 999**
- **Report crime (not life threatening) – 101**
- **Council Main switch board - 020 7525 5000**
- **Council Emergency housing repairs - 020 7525 2600**
- **Council parking permits - 0207 525 3587 or 0207 525 3363**
- **Council Waste Management Team – 0207 525 2000**
- **Citizen Advice Bureau - 0344 499 4134**

### COMMUNITY PAYBACK PROJECT

**We have some exciting news!** Over the next few months, we will be working in partnership with Community Payback to improve our estate. The scheme will allow for free labour and all the TMO provides is materials and tools. This is a really positive project that will really enhance our estate and the area you live in. More info can be found here regarding the organisation: <http://www.londoncrc.org.uk/> or you can contact our TMO Office. The works that has been agreed in partnership will be improving the external decoration of the estate.



**MERRY CHRISTMAS AND A VERY HAPPY NEW YEAR TO YOU  
FROM ALL THE STAFF AND THE BOARD !**

